

O2 Support Services Company

Specialized in Providing Non-medical Support
Services For All Types of Healthcare Facilities



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Who We Are ?

O2 Support Services company for Operation and Maintenance is a leading company specialized and distinguished in providing non medical support services to the healthcare sector, established since 2007, under the management and supervision of experts specialized in the management of support services for this important vital sector to provide appropriate solutions to the diverse operational needs of customers through a licensed and qualified team that applies the latest techniques of proven and innovative methodologies, in accordance with the highest international environmental and health safety standard.



Our Vision :

To be always the first and preferred choice for customers to cover their needs of non-medical support services in the health care lasector at the regional level and to provide skilled an profession technical hands by reasonable and competitive prices.

Our Goal :

Building a reliable and flexible strategic partnership with our customers with added value that contributes to achieving their goals and aspirations and exceeds their expectations.



Our Values :



We work to create, we create to excel, and we excel to continue.



We work hard to attract distinguished competencies in the labor market to work in our projects and harness all capabilities and experiences for the benefit of the company's clients by working as a consistent and dedicated team.



We focus on training and continuous development of skills and work to develop the talents of employees to enhance performance and to serve the customer professionally and distinctly.



We work to provide a professional and competitive work environment that attracts and motivates all employees of the company.



We believe in the privacy of any information we obtain from our customer and maintain its as complete confidentiality and integrity.



Quality Policy :

We are distinguished by continuous commitment to quality standards and patient safety and the provision of high-quality services through the application of an integrated quality system and measuring the performance levels of employees periodically and with the participation of the customer to maintain the continuity of customer satisfaction with the service and the reflection of that quality on them and the daily life of their customers.



CBAHI

المركز السعودي لاعتماد المنشآت الصحية
Saudi Central Board for Accreditation
of Healthcare Institutions



Health & Safety Policy :

We believe in the importance of health and safety for all, especially in the health sector, and we emphasize the application of the standards recommended by the Saudi Central Board for Accreditation of Healthcare Institutions (CBAHI), contributing to them, practicing the highest safety precautions and procedures, and adhering to their application with high and continuous attention.



Infection Control Policy :

We believe in the important role entrusted to us in contributing to providing the basic requirements for the safety of patients and hospital staff, the importance of infection control for all, permanent coordination with the infection monitoring and prevention program in the hospital, and emphasizing the application of correct procedures and practices approved by the Saudi Central Board for Accreditation of Healthcare Institutions (CBAHI) on an ongoing basis and the application of isolation practices when needed.

Our Services



Housekeeping Services



Patient Care and Assistance
Services Under Nursing
Supervision



Preventive Maintenance
Services For Healthcare
Sector Facilities



Specialized Hospitality
Services



Pest Control Services



Landscaping Services



Specialized Administrative
Services



Housekeeping Services:

- **Hygienic cleaning for all I types of healthcare facilities.**
- **Specialized disinfection of all assets that the patient deals with to get rid of pathogenic germs.**
- **Specialized sterilization to get rid of microbes from all surfaces.**
- **Disposal of various wastes (medical and non-medical) by approved method.**



Patient Care and Assistance Services Under Nursing Supervision :

- Help the patient to bathe, use the toilet, skin care and dressing.
- Arrange bedding and beds and help the patient with nutrition.
- Transporting patients using a wheelchair and helping.
- Rotate the patient regularly to prevent bed sores.



Preventive Maintenance Services For Healthcare Sector Facilities

-  Preventive maintenance services for electricity and lighting units.
-  Preventive maintenance services for all kinds of air conditioning units.
-  Preventive plumbing services for accessories and sanitary units.
-  Painting, renovation and general maintenance services for buildings.



Specialized Hospitality Services :

- Providing specialized and trained technical workers for hospitality services.
- Serving hot and cold drinks for staff and guests.
- Provision of customized consumer hospitality items.
- Providing customized service tools and equipment.







Landscaping Services :

- Indoor plants Care.
- Outdoor plantings Care and landscaping coordination.
- landscaping establishing and plantings maintenance.
- Agricultural pest control in gardens and green spaces.



Pest Control Services :

-  **Control and elimination of pests and flying insects.**
-  **Control of reptiles and rodents inside and outside buildings.**
-  **Fix stomata and openings from which insects can enter.**
-  **Disinfection, sterilization services.**



Specialized Administrative Services :

- The company provides skilled workers to serve companies and institutions, which guarantees their time and efforts to focus on their core business area.
- Providing innovative solutions to the client's domain problems.
- Contracting with the cadres nominated by the client to work for him on a regular basis under the operating contract with the company.



Our guarantees for you after contracting

- 

We guarantee you to implement the highest approved quality standards.
- 

We guarantee you to apply the latest proven methodologies.
- 

We guarantee you to continue to provide high-quality services in a professional and distinctive manner.



Our guarantees for you after contracting

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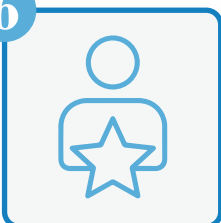
We guarantee you to harness all the capabilities and expertise in the company to serve you.

5



We guarantee you fast and free emergency support until the end of the case.

6



We guarantee you to improve the mental image of your customers for the better.

CLIENT

Success Partners We Are Proud to Serve :



**Chronic Specialized Medical
Care Hospital in Jeddah**



**International Center for
Extended Care in Jeddah**



European Medical Center



New Jeddah National Hospital



Our Partners in Excellence :



نابكو الوطنية
napco national



التعاونية
Tawuniya

REZA
HYGIENE



CBAHI

المركز السعودي لاعتماد المنشآت الصحية
Saudi Central Board for Accreditation
of Healthcare Institutions



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